

Privacy Policy

Privacy Policy for online application of “Shapak” IE.

1. General information

Online application of “Shapak” IE (hereinafter - applications, mobile applications) is serviced and provided by the “Shapak” IE (hereinafter - the Organization). The legal address of the organization: Turkmenistan, Balkan region, Awaza city. The text of this Privacy Policy for Internet-bank applications (hereinafter - Politics) is posted and is constantly available on the Site tbbank.gov.tm

2. Terms of Use

When downloading, installing, using Internet-bank applications, you are in full you accept the terms of this Policy and express your certain consent to the processing of your data in a manner and for purposes as described in this Policy. If you do not agree with this Policy, please, Do not use Internet-bank applications. The organization may from time to time modify and / or supplement this Policy without prior written notice to users. You need with a periodicity of one month to get acquainted with this Policy for amendments and / or additions made to it. If you continue to use application, you confirm your agreement with the new edition of the Policy.

3. Objectives of collecting and / or processing user data

The organization collects and processes your data, pursuing the following objectives processing your personal data, namely: the functioning of the application, and also more convenient, fast and safe use it for you. Data that can be collected and processed by the organization and its partners in communication with the use of your Internet-bank application:

- Your mobile phone number and mobile network data;
- your bank card number;
- Your e-mail address;
- gps-data about the location of your mobile device;
- information and information transmitted by you through the feedback form and other communication channels (email, phones, etc.), including the attached files (in number of images)

4. Use dissemination and transmission of your data

The organization can collect, record, organize, store, modify, combine, group, depersonalize, delete, modify and use your data with other information to support, manage and develop the application. You hereby express your voluntary consent that your data may be are provided to third parties in the following cases:

- when it is necessary to comply with the law;
- in cases where it is necessary to protect human rights and fundamental freedoms.

5. Storage of data

This consent can be terminated at the request of one of the parties from the moment receipt of the second party's application for termination.

6. Other duties of the parties

You are responsible for the completeness and reliability of the data you provide. In case of inconsistencies and / or incorrectness in the data provided by you, they must be changed, including by contacting the organization's specialists, as indicated in the "Contacts" section. The organization reserves the right to delete and / or modify your data.

7. Contacts

If you have questions about this Policy or processing and use of your data in connection with the use of Internet-bank application, you can apply to the address: Turkmenistan, Balkan region, Awaza city., or by e-mail: shapak@mail.ru. Your request must be the name, surname, contact details for communication, as well as other information, necessary for full and complete consideration of your request